LASAN DATA CENTER

INFORMATION, INSIGHTS, AND ANALYSIS FROM LA SANITATION

**October 4, 2019**

This week, CSLA reporting includes closed data through September 27, 2019. In the past 7 days, LASAN CSLA teams have responded to 427 Illegal Dumping service requests and 785 Homeless Encampment cleanup service requests.

To date in September, LASAN CSLA teams responded to 1,823 Illegal Dumping service requests and 2,429 Homeless Encampment cleanup service requests.

On August 14, LA Sanitation switched to a new Interactive Voice Response (phone) system. The calls are routed and answered by our agents. Data is unavailable at this time as we are still fine tuning our system.